

Nicholas Likiardopoulos

Always Improving

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As a business professional with a strong foundation in IT, my primary objective is to enhance decision-making capabilities, optimize internal operations, and mitigate vulnerabilities. I am unwavering in my commitment to pushing the boundaries of my capabilities, adhering to my personal mantra of "Always Improving!"

My skill set includes proficiency in utilizing the Microsoft Power Platform, Adobe Suite, and web development. With a Bachelor's Degree focused on Management and Leadership, I bring a unique blend of arts and design expertise to the business realm, ensuring that data-driven insights are not only effective but also visually compelling.

PNC Bank

March 2023 - Present

Project Administrator

- Created Power BI report increasing visibility of project processes and removed the need for manual tracking documents.
- Updated excel template to improve reporting turnaround time from 3hrs to 15min.
- Created custom reporting dashboards within project management software ensuring that tasks and risks stay updated increasing project reporting accuracy by 30%

Freelance Web Developer

Aug 2013 - Mar 2023

- Consulted and trained over 30 clients concerning online presence needs.

Apogee IT Services

Jun 2019 - Apr 2022

Project Coordinator

Jul 2021

- Inventory restructure generated 20 fulfilled delinquent accounts.
- Implemented security awareness training for 20 key accounts.
- Led endpoint software upgrade leading to increased automated security patching from 70% to 95% per client.

Client Support Specialist

Jan 2020

- Worked with the engineering team to develop and implement customer life-cycle management program reducing project duration by 70%.

Client Services Intern

Jun 2019

Hellenic College Inc.

Oct 2017 - May 2019

Information Technology Student Work

Education

Hellenic College

May 2019

Bachelor's Degree, Management and Leadership

Awards

Eagle Scout

Dec 2014

Member of the Presidents List

2017

National Honor Society

2015